

## **Volunteer Guidelines**

Thank you for wanting to reach out and help others by generously donating your time, skills, and efforts to assist Fishers of Men. We appreciate your support. No matter what your intended area of commitment within this ministry, these generalised guidelines are provided to assist.

Accountability: Please carry out the necessary duties of your voluntary job position, being accountable to the organisation in line with it's values and beliefs.

**Attendance:** Please let us know in advance if you cannot meet a pre-arranged commitment.

**Blood:** Where basic first aid is carried out, please use gloves and avoid any blood. **Children:** Are not to be approached alone. There should always be a member of the Street Van team with a Blue Card present, (or one with an application being assessed). The Child Safety after hours number to call in case of need is 32359999. Please can all Street Van team members apply for a safety for working with children check.

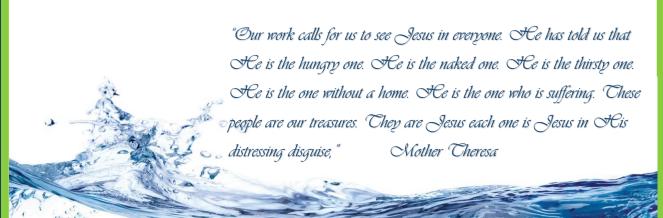
**Counselling:** If you are not a qualified counsellor please do not assume that role. Where possible, males pray for and console males and females pray for and console females. Otherwise please have another team member within earshot at all times, taking care not to place yourself in a vulnerable position. Please do not touch any one inappropriately when offering support.

**Dress:** Nothing too revealing. Common sense and casual wins. Street van volunteers are to wear the provided high vis shirts.

**Drugs:** No team member is to take possession of or use any substance which may be a drug or illegal.

**Donations:** Please pass to a Team Leader who will pass on to the appropriate staff member.

**Emergencies:** All emergencies should be reported to relevant authorities (fire brigade, police, ambulance). In addition, please notify the relevant leader/directors.



**Home Placements:** Please don't take people to your own home without communicating with leaders first.

Immunisations: We advise you to keep immunisations up to date.

Legal: No team member should participate in any illegal activity.

Media: Please do not communicate with the Media concerning our activities unless permission is given by leaders with pre arrangement by Directors.

**Money:** Please do not give money to people on request. We usually prefer to purchase the needed item (such as a burger or bus ticket) without money changing hands. If an exceptional case exists or you're uncertain, please ask a leader.

**Personal Information:** Please do not share any personal contact information about yourself or another team member with people we are helping.

**Referrals:** There are referral resources available in the office, or street van folder as necessary. Please ask for support when needed.

**Relationships:** Please avoid a romantic relationship with anyone we are trying to help as this usually ends in disaster for all concerned. If uncertain, please consult a leader.

**Safety:** Please report to appropriate leadership any injuries or hazards that you notice in the workplace. Please orienteer yourself with the placement of fire safety and first aid equipment.

**Team Unity:** Always endeavour to pray for and work towards total team unity. Do not allow those we are trying to help "to play us off" against each other. No "wheelbarrow pushing". We're here for Christ and not one specific denomination. Clarify issues through clear and open communication with the person/s involved. We hope you will be able to continue on-going training with us as it becomes available, particularly as we focus on specialised issues.

**Team Meetings:** Available to house leadership and support volunteers at 11:30am Friday mornings at the Koorong bookshop Café, Springwood, & for street van team members on communicated Friday evenings, (usually the last week of the month: 753 Underwood Rd). **Violence:** If a violent situation occurs, please use caution not to place yourself or anyone else in a potentially harmful situation, withdraw and alert leaders and or necessary authorities.

